



Welcome Training Checklist

What Actions to Take Before Your Training

You've decided to offer your customers financing through Roadrunner Financial – ***congrats!*** Ready to move forward with our program, but wondering what happens next? Once you've completed these steps and checked off the boxes, you'll be all set for your welcome training.

We've made getting started with Roadrunner as simple as possible with a personalized, side by side demo with one of our training specialists. **Here's what we'll cover at your welcome training:**

- ✓ Setup for Octane Lending
- ✓ Credit program offerings
- ✓ Tools for your team
- ✓ Submit one of your live apps (*recommended*)
- ✓ Review the entire application to funding process
- ✓ Tips to get the most out of Roadrunner
- ✓ Answer any questions you may have!

This checklist will walk you through our simple onboarding process.

- **Install Google Chrome.** To download our platform, you will need to have the Google Chrome internet browser installed on your computer. You can [download Google Chrome here](#) or visit www.google.com/chrome/browser/.
- **Hit Download.** [Octane Lending](#) is our free, all-in-one platform, designed for newcomers and experts alike. If you want to get a head start you can [download our Google Chrome Extension here](#) or visit www.roadrunnerfinancial.com/octane-lending. After it's downloaded, log in using your unique username and password included within the email we sent along with this attachment.
- **Gather a Live App.** During your welcome training, we're going to workshop one of your live applications together. To make this happen, we ask that you gather a new application or newly declined application. If you have any necessary customer verification documents, keep those handy too.
- **Get Your Team Trained.** It's important to us that not only you but your team is set up for success. To make this a group training, please [email our training specialist](#) for more details.

We'll be sending you emails throughout each step of the onboarding process and are here to help answer any questions along the way. If anything comes up prior to your training, you can always call us at [\(646\) 370-5471](tel:6463705471) or email help@roadrunnerfinancial.com.